

An Introduction to Quality Management Systems in the ART Clinic

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Implementing a Quality Management System in ART has proven to be a valuable tool for increasing the efficiency of a medical institution as well as a positive step towards maximizing ART outcomes. This symposium brought together many of the people who have pioneered the introduction of formal Quality Management Systems into ART. The meeting was small, informal and participative and there is a strong emphasis on learning from practical examples of others. This was achieved through a mix of presentations, panel discussion and case studies.

OBJECTIVES

At the end of this one-day workshop, participants were able to:

- Understand the principles of Quality Management and the different systems currently available to achieve Total Quality Management status for an ART clinic, including ISO 9001:2000 for clinical management and EN17025 for the IVF laboratory.
- Be aware of the benefits that Total Quality Management brings to the ART clinic.
- Understand the complex components of ART and the importance of teamwork in achieving a successful clinic.
- Gain the motivation and confidence to inspire team collaboration towards TQM implementation.

TARGET AUDIENCE

All healthcare professionals who had an interest in the implementation of quality management in an ART clinic and seek the necessary background and information for its execution.

